

WolfePak – LandVantage Acquisition FAQ

Q: Why did WolfePak acquire LandVantage?

A: WolfePak is on a mission to provide cloud-based software that automates business processes and the flow of information from the oilfield, through the back-office and between partners, owners, vendors and investors. Adding LandVantage to WolfePak’s growing suite of cloud offerings provides our 2,000+ independent upstream and midstream customers with an intuitive, easy-to-learn land management system with the depth and breadth of features you would expect from a team with over 100+ years of combined oil & gas land management experience.

Q: Why did LandVantage sell to WolfePak?

A: WolfePak has been providing software solutions to the Oil & Gas industry since 1986, focusing on solving accounting and back-office automation challenges, offering innovative solutions, and providing excellent client service. As LandVantage evaluated opportunities to continue to grow the LandVantage business, the opportunity to combine with WolfePak presented a multitude of exciting new growth opportunities and very complementary business values and culture. LandVantage is also excited to work with the WolfePak team to continue to invest in the development and enhancement of the LandVantage product line.

Q: I am an existing LandVantage customer. How do I learn more about WolfePak?

A: For more information on WolfePak’s product suite, please email sales@wolfepak.com.

Q: I am an existing WolfePak customer. How do I learn more about LandVantage?

A: For more information on LandVantage, please email sales@wolfepak.com.

Q: I have LandVantage integrated into an Accounting/ERP system that is not WolfePak. Will I still receive support?

A: Yes. WolfePak is committed to supporting all LandVantage integrations with the same level of superior customer service LandVantage customers have come to know, regardless of the ERP system customers operate.

Q: Will WolfePak sell LandVantage to customers who do not use WolfePak as their oil and gas accounting system?

A: Yes. LandVantage will operate as a separate product division within WolfePak. We will continue to market and sell LandVantage as an independent product line, including to customers who use oil and gas accounting packages other than WolfePak.

Q: I am a WolfePak customer who uses a land management system that competes with LandVantage. Will WolfePak continue to support my integration?

A: Yes. WolfePak will continue to support customers who run WolfePak Software with competing land management systems. These integrations are delivered through WolfePak's Professional Services organization.

Q: I am a current LandPro customer. Will I be forced to upgrade to LandVantage?

A: All LandPro customers will be required to upgrade to LandVantage or another competing Land Management Program. WolfePak is putting its LandPro product on "end of life" status. We will work with all LandPro customers to upgrade to LandVantage.

Q: Has my point of contact for LandVantage support changed?

A: No. Your point of contact remains the same. For LandVantage support issues, please continue to email support@lislvl.com. We will migrate the email address soon and will send a notification via email when we make that change.

Q: I am running the current LandPro Product from WolfePak and wish to upgrade to LandVantage. Will I get a discount?

A: Yes. WolfePak will have special software incentives and services packages for any WolfePak customers migrating from LandPro to LandVantage.

Q: I am a current LandVantage customer. Will I be forced to move to WolfePak ERP?

A: No. WolfePak and LandVantage will continue to support current LandVantage customers and their choice of ERP. Wolfepak will be investing into new features and functionality that will be exclusive to LandVantage and Wolfepak ERP customers in order to maximize the overall customer value of our new partnership.

Q: What plans does WolfePak have to enhance and develop LandVantage?

A: WolfePak plans to aggressively invest in LandVantage. We will cover our planned roadmap for LandVantage during a future YouTube webcast. You can subscribe to WolfePak's YouTube Channel at <https://www.youtube.com/user/WolfePakSoftware>.

Q: I am currently running another land management product that I've integrated with WolfePak ERP. Will I get a discount if I decide to migrate to LandVantage?

A: Yes. We plan to provide a special program for any WolfePak ERP customers currently using a competing land management solution that will allow them to migrate to LandVantage if desired.

Q: I have a LandVantage invoice due this month. Do I pay LandVantage or WolfePak?

A: Effective Monday, May 9, all LandVantage invoices should be remitted to WolfePak Software. Please contact Cheryl Wiseman (cwiseman@wolfepak.com).

Q: Will WolfePak change the pricing for LandVantage?

A: There are no near-term plans to change pricing for existing LandVantage products.

Q: If I need support, do I call LandVantage or WolfePak?

A: For LandVantage support, please continue to email support@lislv.com. We will migrate the support number and email address in the near future. Customers will be notified via email when we make that change.

For WolfePak Anywhere/ERP, LandPro and Mobile support, please continue to call (844) 519-0467 or via email support@wolfepak.com.

For Welltrax support, please continue to call (325) 715-8170 or via email welltraxsupport@wolfepak.com

For WolfePak DocVue support, please continue to call (325) 788-0284 or via email dvsupport@wolfepak.com.

Q: How do I keep up with new developments at WolfePak and with the LandVantage product line?

A: You can request to sign up for email updates at: <https://wolfepak.com/contact-us/>

THANK YOU !!